Background

This guide will assist learners in retaking the newly updated FERPA training: for Staff, without impacting their certification. The trainings have additional information on the new FERPA Health & Safety Emergency Exception. In this guide, two options are provided for retaking this training.

Option A is for learners that have completed the FERPA training outside of EDGE Learning. Option B is for learners that have completed the FERPA training inside of EDGE Learning.

For more information, please contact registrar@arizona.edu

Option A: Retaking the training if you have completed FERPA outside of EDGE Learning

If you completed the FERPA Training: For Staff before it was offered in EDGE Learning, your course will say it was Completed Externally. If you wish to retake the training to refamiliarize yourself with the content or to review an updated version of the training, follow the steps below. If you have questions about these steps, please contact the EDGE Learning Team at edge-learning@arizona.edu.

Step 1: Log in to EDGE Learning.

Step 2: Locate the learning catalog search bar on the top right corner of the EDGE homepage. Search the Learning Catalog using course number 0000003263.

Step 3: From your search results, click the training to open the training details page.
**Step 4:** Select **Enroll**

![Enroll button](image)

**Step 5:** If you see a registration confirmation screen, click **Close**

![Registration confirmation](image)

**Step 6:** Click **Launch** to launch the training.

![Launch button](image)

**Step 7:** Select **Start Course**

![Start course button](image)
Option B: Retaking the training if you have completed FERPA in EDGE Learning

If you wish to retake the FERPA Training: For Staff training to refamiliarize yourself with the content or see an updated version of the training, follow the steps below. If you have questions about these steps, please contact the EDGE Learning Team at edge-learning@arizona.edu.

Step 1: Log in to EDGE Learning.

Step 2: Locate the learning catalog search bar on the top right corner of the EDGE homepage. Search the Learning Catalog using course number 0000003263.

Step 3: From your search results, click the training to open the training details page.
Step 4: Select the Launch button and two options will appear:
  a) Re-launch – will allow you to view the original content.
  b) Retake – will allow you to view the updated content.

Step 5: Select Start Course